



# **STICKNEY PUBLIC HEALTH DISTRICT**

## **SIXTY-EIGHTH ANNUAL REPORT**

**April 1, 2013 to March 31, 2014**



Stickney Public Health District  
Board Of Health

Louis S. Viverito, President

Ettore òHectorö Cesario, Secretary

Jay Grider, Treasurer

Dr. Christopher L. Grunow, Health Director

## **INTRODUCTION**

2013 was marked by the well attended open house, celebrating the remodeled North clinic. Residents are now welcomed into a comfortable reception area and receive services in private, fully accessible rooms. We believe that this project continues the legacy given to us by the veterans from Stickney Township whose names are listed on the main entrance wall.

The Health District was able to achieve another level of meaningful use of the Electronic Health Record system, which reflects a high level of patient documentation and care, and increased revenue from the Federal government.

The Health District also entered into a partnership with the Illinois Eye Institute to bring optometry services to the residents. Located at the clinic in Burbank, this partnership ensures that any resident, regardless of insurance, can access an affordable, comprehensive eye exam.

Moving forward, the Health District is working on new initiatives and partnerships to enhance the health of the whole community. Our goal is to see a community with reduced rates of obesity, higher levels of physical activity, access to healthy foods, and longer, healthier lives.

The Health Board continues to demonstrate that through careful management of finances, physical resources, and personnel that the Health District will continue to promote and protect the health of Stickney Township.

Christopher L. Grunow, Psy.D.

Health Director

**STICKNEY PUBLIC HEALTH DISTRICT**  
**STICKNEY TOWNSHIP, ILLINOIS – MARCH 31, 2014**

The Board of Health of the Stickney Public Health District, County of Cook, State of Illinois, herewith submits its annual report, as required by the statutes, showing the condition of its trust on the 31st day of March, 2014: The sums of money received from taxation and from other sources, how all monies have been expended and for what purpose, and such other statistics as the board deems of the public interest.

Amount of public funds on hand at the commencement of the fiscal year commencing the 1st day of April, 2013:

**\$3,809,786.00**

**RECEIPTS**

Real Estate Taxes - General Fund	2,649,155.07
Personal Property Replacement Tax	295,713.85
Interest Income - General	4,520.33
Pharmaceutical Sales	13,903.00
Medicare Receipts	76,452.95
Title XX Contract	97,920.57
Chore Donations	172.00
Title III Chore Grant	569.45
Miscellaneous	2,635.17
Behavioral Health - Non Medicaid	6,119.23
Psychiatry Services	64,164.00
Behavioral Health Fees	6,425.00
Medicaid	54,894.94
Environmental Health Inspections	11,295.00
Environmental Health Licenses	41,064.50
Tanning Facility Grant	400.00
Mosquito Abatement	9,183.11
Local Health Protection Grant	63,201.00
Seasonal Workers Reimbursement	20,000.00
Vector Surveillance Grant	10,000.00
Women, Infants & Children Grant	83,448.42
Breastfeeding Peer Counseling	4,161.59
Vision & Hearing Grant	2,048.00
PHEP Grant	53,941.73
Risk Based Funding Initiative	8,097.81
In Person Counseling Grant	13,012.55
Lead Poisoning Prevention	1,625.00
Transfers	1,000,000.00
Tort Interest	31,524.66
CRI Grant	31,659.55
IPRF GRANT	4,250.00
<b>TOTAL RECEIPTS</b>	<b>\$4,661,558.48</b>

**TOTAL RECEIPTS & OPENING BALANCE**

**\$8,471,344.48**

## **EXPENDITURES**

### **PRIMARY CARE SERVICES**

Clinic Nurses Salaries	315,183.94
Physicians Salaries	387,645.10
Clinic & Lab Supplies	25,879.02
Pharmaceuticals	26,298.64
Podiatrist & Assistant	29,307.94
Contract Lab Tech Fees	783.92
Contract Physician Sub	7,664.26
Lab/Equipment & Repair	27,560.10
<b>TOTAL PRIMARY CARE SERVICES</b>	<b>\$820,322.92</b>

### **HOME HEALTH CARE SERVICES**

Title XX Workers Salaries	28,042.07
Auto Reimburse - IIIB Chore	20.66
Auto Reimbursement - Title XX	179.24
<b>TOTAL HOME HEALTH CARE SERVICES</b>	<b>\$28,241.97</b>

### **NURSING SERVICES**

Nursing Directors Salary	77,126.62
Nurses Salaries	124,929.45
Nursing Expense	1,998.27
Continuing Education	1,182.65
Mileage Reimbursements	566.68
Emergency Response Coordinator	68,947.10
<b>TOTAL NURSING SERVICES</b>	<b>\$274,750.77</b>

### **DENTAL SERVICES**

Dentists' Salaries	185,618.82
Dental Assistants' Salary	55,495.22
Dental Instruments/Supply	27,908.78
Mobile Unit Transport	1,500.00
Radiation Safety Inspections	2,437.20
<b>TOTAL DENTAL SERVICES</b>	<b>\$272,960.02</b>

**BEHAVIORAL HEALTH SERVICES**

Director's Salary	80,960.64
Psychiatric Social Workers' Salaries	193,406.83
Clerical Salary - BH	35,353.35
Psychiatrists Fees	39,302.25
Background Checks	315.00
Continuing Education	969.18
Operating Expenses	3,099.39
Mileage Reimbursement	73.72
<b>TOTAL BEHAVIORAL HEALTH SERVICES</b>	<b>\$353,480.36</b>

**SANITATION SERVICES**

Sanitarians Salaries	125,969.70
Environmental Health Expenses	7,436.20
Sanitation Seasonal Salaries	59,676.43
Operating Expenses	1,721.63
Continuing Education	1,276.82
Mileage Reimbursement	7.76
Mosquito Abatement Supplies	9,548.00
<b>TOTAL SANITATION SERVICES</b>	<b>\$205,636.54</b>

**GRANTS**

IPRF - Grant	5,257.67
CRI Grant	9,162.74
WIC Salaries	64,587.01
WIC Expenditures	709.57
Breastfeeding Peer Counseling	63.11
WIC Coordinator	56,434.53
Lead Poisoning Prevention	57.72
Risk Based Funding Initiative	6,808.07
In Person Counseling Grant	2,612.87
PHEP - Bioterrorism Grant	153.72
<b>TOTAL GRANTS</b>	<b>\$145,847.01</b>

**ADMINISTRATIVE**

Payroll Expenses	5,516.42
Director's Salary	66,105.52
Clerical Salaries	222,045.33
Chairman's Salary	21,959.08
Treasurer's Salary	4,361.95
Secretary's Salary	2,845.02
Certified Audit	10,924.00
Public Relations	14,300.00
Books & Periodicals	119.00
Office Supplies	30,273.41
Postage	5,026.45
Legal Notices	606.48
Office Equipment Rental	455.88
Computer IT Services	55,070.99
Conferences, Meetings, Dues, Etc.	1,684.81
Medical Records System	33,824.21
Computer Expenses	12,287.49
<b>TOTAL ADMINISTRATIVE</b>	<b>\$487,406.04</b>

**GENERAL**

Group Insurance	192,883.27
Work Comp / Unemployment Comp	49,444.33
Contingencies	873.38
Bank Charges - General	164.81
Building Maintenance Due Town	120,000.00
<b>TOTAL ADMINISTRATIVE</b>	<b>\$363,365.79</b>

**PENSION EXPENSES**

IMRF	245,038.51
FICA	164,654.15
<b>TOTAL PENSION EXPENSES</b>	<b>\$409,692.66</b>

**TORT LIABILITY EXPENSES**

Casualty Insurance	64,009.04
Tort Officer	65,924.27
Certified Audit - Tort	6,028.00
<b>TOTAL TORT LIABILITY EXPENSES</b>	<b>135,961.31</b>

**TOTAL EXPENDITURES** **3,497,665.39**

**TOTAL RECEIPTS & OPENING BALANCE** **8,471,344.48**

**DEDUCT DISBURSEMENTS** **3,497,665.39**

**TOTAL CASH BALANCE MARCH 31, 2014** **4,973,679.09**

PETTY CASH 1,428.86

BANK BALANCE 70,022.68

INVESTMENTS \$2,946,659.81

TORT BALANCE \$1,955,567.74

**TOTAL CASH BALANCE** **\$4,973,679.09**

## AMBULATORY CARE

The Public Health District operates three ambulatory care facilities in buildings owned by the Township. This includes clinic services and podiatry care.

The purpose of the clinics is to provide ongoing health care for chronic disease conditions, such as diabetes and hypertension, as well as episodic health care conditions, such as upper respiratory infections and flu symptoms. There are three clinics in Stickney Township for the exclusive use of residents and all three clinics are staffed by licensed physicians. Service is available to all residents, regardless of age. The locations are as follows:

5635 State Road                      (South Clinic)  
Burbank, IL 60459  
708/424-9200

6721 West 40<sup>th</sup> Street              (North Clinic)  
Stickney, IL 60402  
708/788-9100

4949 South Long Avenue          (Central Clinic)  
Chicago, IL 60638  
708/458-4126

No appointments are taken for clinic visits. Patients are seen on a "first-come/first-served" basis unless there is an emergency.

Podiatry care is also available to all residents. Podiatry services are offered at our North Clinic as well as the South Clinic. Appointments for this service should be made in advance. This can be done by calling the South Clinic at 708/424-9200 or the North Clinic at 708/788-9100. There is a small fee for this service.

## VITAL STATISTICS

*Total Live Births		422
Male	223	
Female	199	
Illegitimate Births		144
Low Birth Weight		37

\*Illinois Department of Public Health Bureau of Statistics 2009

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### LEADING CAUSES OF DEATH IN STICKNEY TOWNSHIP

	<u>2009</u>	<u>2010</u>
Diabetes Mellitus	9	10
Alzheimer's Disease	7	4
Anemias	0	1
TB	0	0
<b><u>Infectious and Parasitic Diseases</u></b>		
Septicemia	8	5
Mycoses	0	0
Influenza	0	0
Other	3	2
<b><u>Malignant Neoplasms</u></b>		
Cervical	1	1
Lip, Oral Cavity & Pharynx	0	2
Colorectal	9	4
Bronchus & Lung	22	21
Skin	0	0
Female Breast	9	3
Prostate	6	1
Leukemia	6	3
Other Malignant Neoplasms	39	36
<b><u>Cardiovascular System Diseases</u></b>		
Coronary Heart	66	63
Other Heart Diseases	19	18
Primary Hypertension & Hypertensive Renal Disease	2	3
Cerebrovascular Diseases	16	1
Atherosclerosis	1	2
Aortic Aneurysm & Dissection	0	1
Hypertensive Heart	6	8
Ischemic Heart	60	55
Other Cardiovascular Diseases	1	2
Major Cardiovascular Diseases	105	98

**Respiratory Diseases**

	<b>2009</b>	<b>2010</b>
Pneumonia	1	6
Emphysema	1	1
Other CLRD	17	15
Other Respiratory Diseases	3	6

**Other Selected Causes**

Viral Hepatitis	0	1
Cholelithiasis & Gallbladder Disorders	1	0
Hernia	1	0
Chronic Liver Disease & Cirrhosis	2	5
Nephritis Nephrotic Syndrome & Nephrosis	0	8
Certain Conditions Originating in the Perinatal Period	2	0
Other Diseases	38	42

**External Causes**

Motor Vehicle Accidents	1	3
Suicide	8	4
Homicide	1	6
Other Accidents	4	6

**Other Tabulations**

Firearms	4	5
Drug Induced	5	3

**Infants**

Neonatal	3	0
Post-Neonatal	0	0

**Tabulations:** Illinois Department of Public Health  
Bureau of Statistics  
**Annual 2009 & 2010**

## PUBLIC HEALTH NURSING SERVICES

Home Nursing Visits	841
Communicable Disease Investigations	82
Elevated Lead Level ó Follow Up	4

### BLOOD PRESSURE SCREENINGS

Total Patients Screened	7502
Newly Diagnosed	129
Controlled Hypertension	760
Uncontrolled Hypertension	550

Blood Pressure Screening is a duplicated service due to the management element of the disease.

Patients with an elevated BP are followed per the Clinic/PHN Departments.

Uncontrolled HTN is being managed through the Clinic Doctors until HTN is controlled.

### SCHOOL SERVICES

Vision Screenings	747
Vision Referrals	35
Hearing Screening	770
Hearing Referrals	1
Scoliosis Screening	39
Scoliosis Referrals	0
Influenza Vaccines	322
Echo Screenings	18

### CLINIC

Clinic Patient Visits	7502
School Physicals	411
Influenza Vaccine/Children	263
Influenza Vaccine/Adult	415
Immunizations	1660
Pneumococcal Vaccine	1

### PODIATRY

Podiatry Patient Visits	514
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### LABORATORY – Med Lab

Blood Work Visits	697
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### OPTOMETRY – Illinois Eye Institute

Eye Visits	157
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### TUBERCULOSIS SERVICE

TB Tests	386
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## Estimated Value of Services

Stickney Public Health District offers many clinic services at no charge or minimal charge. The following reflects value of the above statistics *if* charges were applied. All of the services listed in the table below were provided at no charge.

Service	Amount Provided	Estimated Cost Per Service	Estimated Residents' Savings
Home Nursing Visits	841	\$100	\$84,100
Vision Screenings	747	\$25	\$18,675
Hearing Screenings	770	\$25	\$19,250
Scoliosis Screenings	39	\$25	\$975
Echo Screenings	18	\$125	\$2225
Clinic Patient Visits	7502	\$30 (co-pay estimate)	\$225,060
School Physicals	768	\$50	\$38,400
Podiatry Visits	514	\$75	\$38,550

Vaccines are given at Stickney Public Health District Monday through Friday at all clinic sites for adults and children. Vaccines are provided for the community through direct purchase of vaccines by the Stickney Public Health District and through the Vaccines for Children (VFC) Federal Program.

The Federal VFC Program provides vaccines free of charge to any uninsured resident age 18 and under.

Stickney Public Health District does not charge a fee for the administration of direct purchase or VFC vaccines. All child and adolescent vaccines directly purchased by Stickney Public Health District have a charge of \$5 per vaccine with a \$15 charge limit per family per visit. Adults pay the purchase price of any vaccine administered. The least expensive vaccine purchased by Stickney Health District is \$22 per dose with the most expensive vaccine costing \$200 per dose. Residents pay an average of 13% of the total cost of a vaccine, with the remainder of the vaccines cost being covered by the Stickney Health District.

Stickney Public Health District purchased and administered approximately \$23,000 worth of vaccines at a cost to the community's children of \$815 and a cost to the community's adults of \$535. Stickney Public Health District administered \$33,700 worth of vaccines provided free of charge through the VFC Program.

## **DIVISION OF PUBLIC HEALTH NURSING**

The Public Health Nursing Department provides services to the community with the goal of promoting and protecting the health of the Stickney Township residents. This is achieved through health assessment, health planning and direct care services. The direct care services include skilled nursing care and health education. These services are provided to individuals, families and community groups through the following programs.

### **HOME NURSING**

The Public Health Nurses provide services to the chronically ill, homebound patient and his/her family. The goal of the Home Health Care Program is to promote, maintain and restore health so that the patient can achieve his highest level of wellness while being treated in his own home. The services include: skilled nursing care, health assessment, health care planning, and supervision of the rehabilitation process, nutritional guidance and emotional support. The Public Health Nurses visit patients in their home first to evaluate their nursing needs and then revisits them to administer care for a multitude of conditions. The six most common conditions are listed below. The care is achieved through cooperative efforts that include the patient's primary care physician, the nurse, and the patients and their families.

- Cardiovascular Diseases
- Cerebral Vascular Disease
- Diabetes Mellitus
- Pulmonary Disease
- Degenerative Joint Disease
- Mental Status Changes

## **CHRONIC DISEASE PROGRAM**

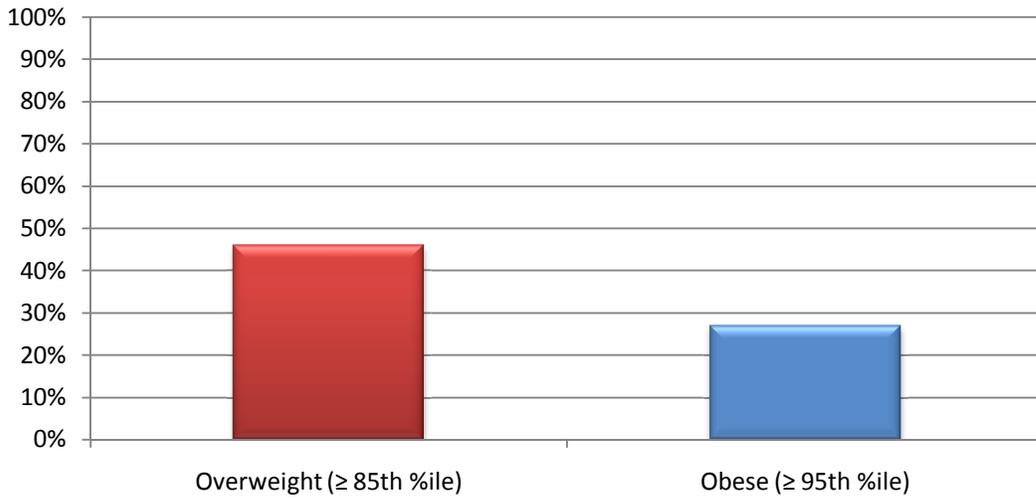
Health counseling and educational materials are available to consumers who are interested in learning about the prevention and treatment of chronic disease. Diabetes, cholesterol, and hypertension screenings are available upon request. Monthly hypertensive screenings are done at the Stickney Township Senior Centers.

The most recent program addition, is the new Diabetic Support Group that is offered every second Tuesday of the month. This is an ongoing program that is offered through a collaborative effort between Stickney Public Health District and Little Company of Mary Hospital. The group consists of about 20-25 participants that share and discuss all aspects of diabetes. The course is led by a Certified Diabetic Educator.

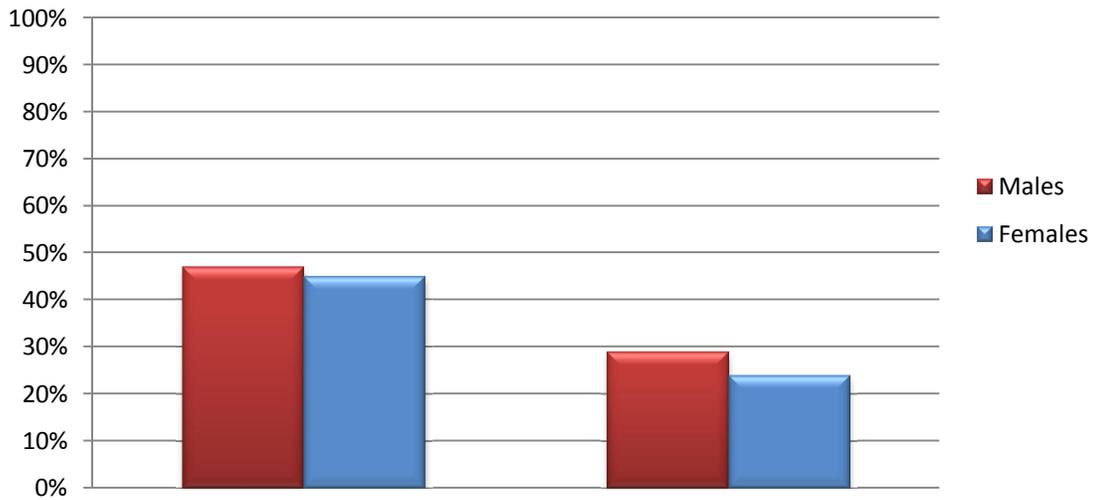
SPHD has the goal to prevent disease. However, disease itself is affected by many conditions. Cardiovascular and cerebral vascular disease along with diabetes, joint disease and a myriad of other diseases can be affected by an individual's Body Mass Index or BMI. BMI provides a reliable indicator of body fat for most people and is used to screen for weight categories that may lead to health problems. The following are the results that were calculated from a survey SPHD was permitted to perform using the physical exam forms of students within the one of our district's grammar schools. As portrayed these statistics were gathered and differentiated by age and sex for the community's youth. Programs will be developed to address the information that has been collected.

<b>Summary of Children's BMI-for-All Students Tested</b>			
	<b><u>Boys</u></b>	<b><u>Girls</u></b>	<b><u>Total</u></b>
Number of children assessed:	788	707	<b>1,495</b>
Underweight (< 5th %ile)	3%	3%	<b>3%</b>
Normal BMI (5th - 85th %ile)	50%	52%	<b>51%</b>
Overweight or obese (× 85th %ile)	47%	45%	<b>46%</b>
<i>Obese (≥ 95th %ile)</i>	29%	24%	<b>27%</b>

### Prevalence Of Overweight and Obesity



### Prevalence of Overweight and Obesity, by sex



## **SCHOOL HEALTH SERVICES**

Some School Health Services provided include:

- Vision and Hearing Screening, referral and follow-up care.
- Spinal screening, referral and follow-up.
- Immunization Surveillance
- Communicable Disease Control
- Health Education
- Health Consultation
- Echo Screenings
- Flu Vaccinations

## **COMMUNICABLE DISEASE CONTROL PROGRAM**

Public Health techniques are employed in order to prevent and control communicable disease. Public Health works in cooperation with the county and state using the I-NEDSS (Illinois National Electronic Disease Surveillance) to identify and follow-up and treats all communicable diseases.

Ongoing immunization clinics are provided at three sites for adults and children.

Case finding and follow-up care are provided for tuberculosis patients in conjunction with the Suburban Cook County Tuberculosis Sanitarium District.

Information on immunizations for travel is provided.

Consultation and health education services are available to consumers, health care providers and institutions regarding the control and prevention of communicable disease.

Information is available for the diagnosis and treatment of sexually transmitted infections. (S.T.I.)

## **MATERNAL HEALTH PROGRAMS**

- A network of services are available that include pregnancy testing, counseling, referral services.
- A special emphasis is placed on health care services for pregnant teens and their infants.
- Women are assisted in obtaining prenatal care through cooperative arrangements with surrounding health care agencies.
- Women are assisted in obtaining family planning services through cooperative arrangements with surrounding health care agencies

## **ALLKIDS**

**All Kids** covers children who need health insurance. Some families may be eligible for a rebate to help pay for private health insurance for their children.

**Family Care** covers parents living with their children age 18 or younger. Family Care also covers grandparents or other relatives who are raising children in place of their parents. Some families can choose instead to get help to pay for private health insurance.

**Moms and Babies** covers pregnant women and their babies.

Two staff members are trained as All Kids Application Agents. (AKAAø)

April 2013 ó September 2013 there were a total of **61** All Kids applications completed.

October 2013 ABE Started

## **WIC PROGRAM**

The WIC Program provided supplemental food and nutritional counseling to:

<b>Year 2013-2014</b>	<b>Clients</b>
April	520
May	521
June	533
July	540
August	535
September	547
October	530
November	521
December	494
January	506
February	491
March	485

## **PODIATRY SERVICES**

Stickney Public Health District offers palliative podiatric care to residents of all ages. The most common ailments that are treated include: routine diabetic foot care, corns, calluses, arthritic deformities, heel spurs, and soft tissue inflammation.

## **COMMUNITY CARE PROGRAM - CCP**

The Community Care Program provided support to elderly residents in their homes. This Program was discontinued April 30, 2013. Due a variety of reasons, it was determined that it was no longer viable for the Health District to provide such services. All clients were transferred to other providers.

## **DIVISION OF LABORATORIES**

Clinic laboratory services are provided at two registration laboratories operating at the north and south building in order to serve both the clinic physicians and public health staff. The chart below is a breakdown of laboratory services performed.

### **PREGNANCY TESTING**

The UCG method of pregnancy testing is available through the Public Health District.

### **LABORATORY PROCEDURES**

Clinic staff provides limited clinical laboratory service. The chart below is a breakdown of the laboratory services.

Urinalysis	138
Hematocrit	4
Glucose	57
Lead Level Screening	22
Hemoglobin	12
E.C.G.	17
UCG Screening	36
Cholesterol Chemistry	50
Strep Screenings	152
Phlebotomy	518

## **DIVISION OF DENTAL HEALTH**

The Dental program offers free basic dental services to children from Kindergarten through 8<sup>th</sup> grade and to seniors at least 55 years of age, and continues to be a well-utilized Health District service.

There were some major factors affecting the utilization of the dental facilities during this year. One was the remodeling of the North Clinic, and the subsequent relocation of dental services to the Central Clinic. This gives a more modern look, and also enables us to more easily maintain patient privacy through the newly designed patient flow pattern. However, it did result in temporarily reducing dental patient compliance from the residents of North Stickney.

The winter of 2013-2014 proved to be a challenge to the facilities of the township, and the dental department was no exception. The long periods of extreme cold weather caused the complete closing of the mobile dental unit for several weeks and relocation of their services to the South clinic.

Despite these interruptions in the normal course of patient treatment, the dental department was able to almost achieve the same production numbers as the previous year. Steps are being taken to address the freezing issue of the mobile dental unit so that we can avoid this kind of a shutdown next winter.

The transition to electronic records continues and we are striving toward our goal totally eliminating non-electronic patient records.

With the cooperation of Dr. Franzy Fleck and principals of the schools of District 111, the dental sealant program has begun and has been well received. The program concentrates on grades K, 2, and 6, and despite the weather obstacles we were able to seal 350 teeth of children in these grades. These numbers should increase in the next year as we streamline our delivery process and also solve the weather issues of the mobile dental unit.

Dental services are provided at the mobile dental unit on Tuesdays, Wednesdays, and Thursdays. Services are also provided at the North Clinic in Stickney on Mondays, The Central Clinic in Central Stickney on Thursdays, and the South Clinic in Burbank on Tuesdays, Wednesdays, and Fridays. These services are provided by one full time dentist, three part time dentists, and two full time assistants, and are scheduled by appointment.

## DENTAL PROCEDURES

<b>Procedure</b>	<b>Seniors</b>	<b>Children</b>	<b>Total</b>
Patients Seated	1130	936	2066
Broken Appointments	180	108	288
Cancellations	417	111	528
Examination-Initial	90	58	148
Examination-Periodic	911	370	1281
Examination-Emergency	95	25	120
School Exams		502	502
X-rays-Periapical	1125	28	1153
X-rays-Bitewing	223	362	585
Consultations	1143	515	1658
Prophylaxis	45	378	423
Prophylaxis and Scaling	659		659
Oral Hygiene Instruction	734	470	1204
Referrals	96	41	137
Prescriptions	57		57
Dental Adjustments	56	4	60
Amalgam Restorations-Surfaces	4	1	5
Composite Restorations-Surfaces	793	302	1095
Re-cement Crown	31		31
Temporary Sedative Restorations	15	9	24
Palliative Endodontic	6		6
Pulpotomy		5	5
Prosthesis Repair- 5 min. inc.	27		27
Prosthesis Adjustment-5 min. inc.	51		51
Extraction- Primary		31	31
Extraction-Permanent	46		46
Incision and Drainage of Abscess	2		2
Sutures	7		7
Local Anesthetic	352	152	504
Fluoride Treatment	54	376	430
Sealants (per tooth)		350	350

## **DIVISION OF ENVIRONMENTAL HEALTH**

The goal of the Stickney Public Health's Division of Environmental Health is to reduce the incidence of disease and injury related to environmental and food safety factors and to help ensure a safe, wholesome, and nutritious food supply through inspections, training, education, enforcement, and abatement activities.

Division activities include maintaining required programs as prescribed by the Illinois Department of Public Health as well as other recommended programs, such as vector, mosquito, nuisance, and animal control, all designed to protect the general health, safety and welfare of the public.

### **SERVICES PROVIDED**

#### **Day Care**

Inspections	6
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#### **Tanning Salons**

Inspections	4
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#### **Food Establishments**

Permitted	246
Inspections Performed	379
Plans Reviewed	5
Foodborne Illness Complaints	0
Other Establishment Complaints	5
Special Use Permits Issued	58
Special Use Inspections Performed	58
Itinerant Permits Issued	25

#### **Water Sanitation**

Swimming Pool Complaints	28
Water Samples Collected	50
Consultation	30

#### **Mosquito Control**

Inspections of harborage sites	40
Sites treated for larvae	40
Sewers inspected	2200
Sewers treated for larvae	2200

#### **Insect & Rodent Control**

Complaints	450
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#### **Vending Machine Inspections**

Inspections Performed	284
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#### **Motels/Beauty/Barber Shops**

#### **& Other Businesses**

Inspections	42
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#### **Nuisance Complaints**

Investigated by Type	540
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#### **Solid Waste Disposal Inspections**

Garbage/Debris	40
Sewage/Plumbing	0

## GENERAL INFORMATION

### Release Permit

Established 11/1/99 for Arie Crown Forest, Lake Ida, Forest Preserve District of Cook County

### Nuisance Wildlife Control Permit

Type Class C (governmental)

## ANIMAL CONTROL SERVICES PROVIDED

<b>ANIMAL</b>	<b>HANDLED</b>	<b>IMPOUNDED</b>	<b>RELEASED</b>
Bats	0	0	0
Birds	10	8	2
Cats	79	79	0
Dogs	75	60	15
Livestock	0	0	0
Opossums	47	3	44
Rabbits	10	3	7
Raccoons	27	27	0
Squirrels	12	4	8
<b>TOTAL</b>	<b>260</b>	<b>184</b>	<b>76</b>

<b>COMPLAINTS</b>	<b>TOTAL</b>
Barking	30
Feces	25
Humane	34
Dog Bites	20
Citations	2
<b>TOTAL</b>	<b>111</b>

## **STICKNEY BEHAVIORAL HEALTH**

During the period of April 1, 2013 through March 31, 2014, a total of 6,743 claims were submitted for services provided by the Behavioral Health Division. Medicaid recipients accounted for 31% of the claims submissions, Medicare totaled 20% of submissions, and 13% of claims submissions were attributed to private insurance companies. Uninsured individuals accounted for the largest percentage of claims at 36%.

During the fiscal year, a total of 157 new consumers attended intake appointments. This is a 16% increase from the previous year. Of these new consumers, 58% identified as white, 32% identified as Hispanic, 4% identified as Asian, and 1% as Black. Lastly, 5% of new consumers fell under the "other" classification. Breakdown by gender indicated 59% female and 41% male. Further breakdown by age groups indicated a total of 62% between the ages of 18 and 64, 30% were age 17 and under, and the remaining 8% of new consumers were age 65 and over.

Results compiled from the Annual Consumer Satisfaction Survey indicated an overall favorable rating of services received from the Behavioral Health Division. Highest ratings continue to be received from the categories referencing satisfaction with therapy services and being treated in a professional manner. In addition, 96% of respondents indicated making progress with the concerns that brought them to therapy. Of those individuals receiving psychiatric services, 97% indicated improvement as a result of taking psychotropic medications.

The Behavioral Health Division continued to implement a Depression Algorithm measurement tool to consumers who have a diagnosis of depression and are prescribed psychotropic medication. Overall, comparable results were recorded for those individuals reporting an improvement in symptoms and those reporting a time when symptoms worsened.

The OHIO Scales has been in use since June 2009 and compares our performance to other public funded providers throughout Illinois. This tool measures the level of functioning of consumers who are ages 5 to 17 upon entering therapy and then are followed by quarterly reassessments. The 2013 Outcomes Report indicated that the average total of all consumers' scores reflected a decrease in reported problems, and an increase in functioning. In addition, the Behavioral Health Division's performance is slightly higher than the statewide average of other agencies.

Meeting the cultural needs of Stickney Township residents continued to be a focus of the Behavioral Health Division. Bilingual therapy and psychiatric services continued to be provided. In addition to Spanish speaking staff, the Division welcomed a part-time bilingual Polish speaking therapist. Sylvia Zoltek, LPC, joined the Division in July 2013.

A shortage of psychiatrists continues to be a challenge for mental health agencies across the country. Recent reports indicate that 96% of counties in the United States have unmet needs for psychiatric services. The Behavioral Health Division continues to experience the challenge of securing part-time services of a psychiatrist. As a viable alternative, in March 2014, the Behavioral Health Division welcomed a part-time Advanced Practice Nurse as part of its contract with Comprehensive Clinical Services. The Advanced Practice Nurse is an independent provider licensed to prescribe psychotropic medication.

At the time of the last Annual Report, results of the CARF site survey were not yet available. In May 2013, the Behavioral Health Division was notified that it successfully achieved another three year accreditation. The CARF surveyors applauded the vision and creativity of the organization in its planning and completion of the expansion of our facility. "The commitment of the Board of Health, the Behavioral Health Advisory Committee, and the expertise and hands-on leadership of the Health Director and Behavioral Health Division Director support the dedication, enthusiasm, and skills of the staff. A high level of commitment to the mission of the Behavioral Health Division is found throughout the organization."